



# Webroot® E-Mail Security SaaS Service Reporting Management

## Comprehensive Graphical Reporting Provides In-Depth Analysis

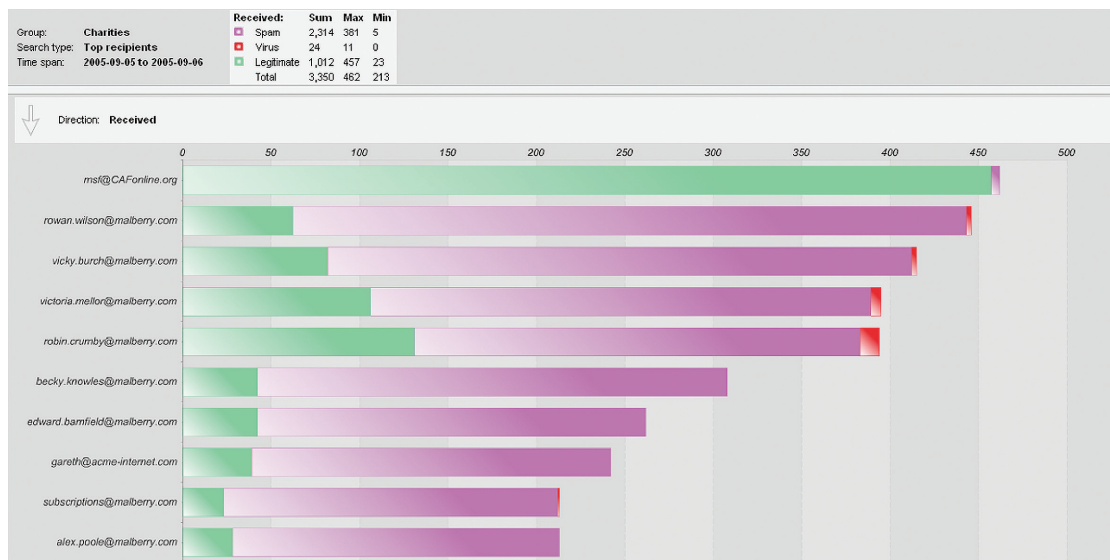
A highly efficient data collection process ensures that data is compiled across all domains within the system on an hourly basis. Background data is optimized to ensure rapid report generation through a graphical Web interface.

### Benefits

- Delivers context specific analysis with graphic presentation
- Provides insight into email volumes, latency, incidents, activity
- Managed service 24 x 7; no hardware, no software, no maintenance, no hassle, lower costs
- Access via secure Web control panel

## Management Control

As with all aspects of the Webroot service, the client has complete control via a secure Web control panel. IT administrators are able to modify each report with specific parameters, including dates, groups of domains, mail direction and exclusion/inclusion of certain fields. It is also possible to order the data by certain field types as well as differentiating between directional message flows and creating comparative reports for specific domains. Reports can be saved as 'favorites' to be run at a later date without having to re-create definitions — which also ensures consistency for future reports.



Report of daily mail flow into an account, generated through the management portal's graphical reporting interface.

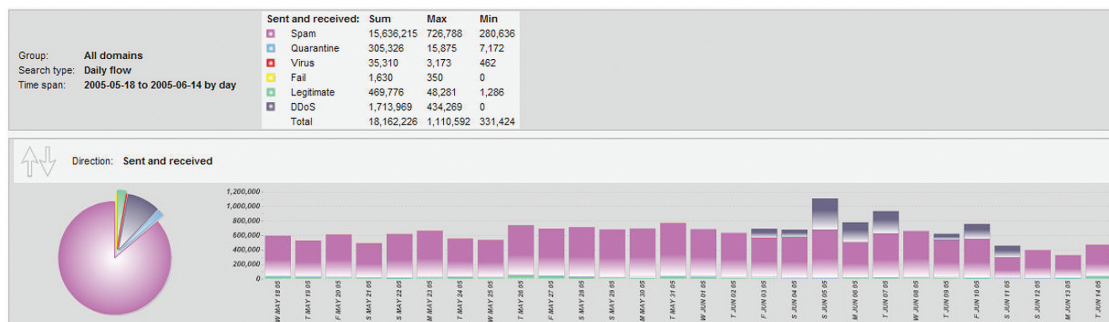
## Rapid Implementation

The Webroot service is extremely quick and simple to set up. It offers the lowest risk approach to introducing email filtering into any organization. The mission-critical nature of email is well understood, and the whole process of providing protection can be achieved in less than a few days.

Report Name	Description
<b>Email Flow</b>	Reports all mail flowing through the system in either direction — divided into categories by day, hour and address
<b>Daily Bandwidth Usage</b>	Reports all mail sizes flowing through the system in either direction by category sizes
<b>Domain Usage</b>	Levels of domain usage
<b>Top Bandwidth Users</b>	Shows which domains use the most bandwidth
<b>Top Bandwidth Users</b>	Shows top domains by either sent or received messages
<b>Active Mailboxes</b>	Reports active mailboxes to send or receive messages
<b>Top Recipients</b>	Top individual mailboxes to send and receive messages
<b>Top Rules Used</b>	Shows the use and efficiency of custom rules on mail flow
<b>Top Viruses</b>	Displays the top viruses sent or received
<b>Daily Latency</b>	The time it takes mails to pass through the system and to be delivered
<b>Top Failure Codes</b>	Reports all SMTP failures to flow out of the system in either direction broken into categories

## Features

- Monitor and report on inbound and outbound email traffic
- Simple management and technical reporting
- Identify top recipients and senders
- Identify misuse
- Identify bandwidth usage
- Customize reports
- Favorite reports
- Historic reports



Report of top e-mail recipients.

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