

## Content Control Provides Content and Event-Based Email Management with No Hardware or Software to Purchase or Maintain

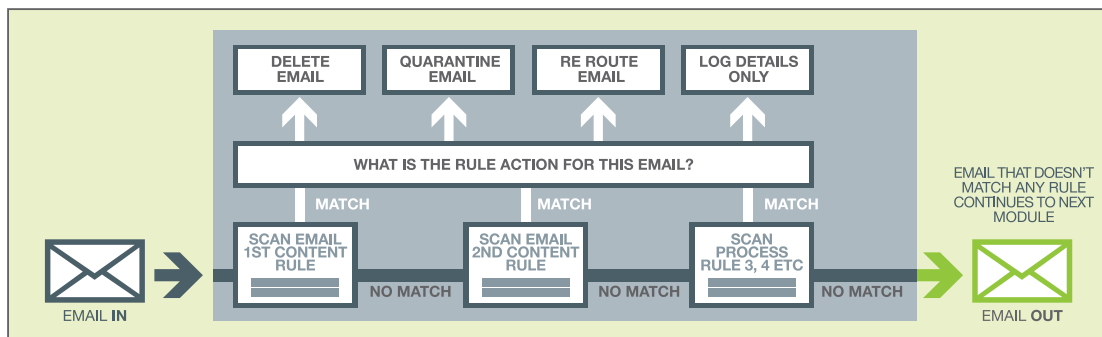
The Webroot management suite offers a powerful, customizable rules engine, which facilitates both content and event-based email management while providing highly sensitive levels of control regarding inbound and outbound email traffic. The service allows users to control where messages are sent and how they should be filtered depending on specified criteria.

### Benefits

- Inbound and outbound management
- Alerts to an administrator, sender or recipient
- Effective monitoring and enforcement of best practice email use policy
- Triggers to HR, CRM, ERP or workflow systems
- Protection of valuable intellectual property
- Managed service 24 x 7; no hardware, no software, no maintenance, no hassle, lower costs
- Filtering based on size, words, identity, time, source, destination, attachment type
- Total visibility, reporting, audit and control of service via web control panel
- The ability to quarantine, delete, copy or redirect messages
- Rapid, risk free service connection

### Management Control

In common with all aspects of the service, the client has complete control via a secure web control panel. Rules are created and applied to incoming and / or outgoing emails. The event log and quarantine log may be viewed, rapidly searched and queried. Because every email accepted is stamped with the date and time it was received, tracing and tracking is easy. Each rule has a 'condition set' and an associated 'action'. In the example, a rule has been created to look for large emails with holiday photos attached. When the condition is met, an action is taken with the email being quarantined and the intended recipient and administrator are alerted.



## Powerful Rules

Rules can be set to cater for a number of different situations, either as an individual occurrence or as a combination of events. Rules can be created and ordered to enable extremely sophisticated business-management oriented filters. Besides standard email actions such as block, copy, redirect, they may be used to alert or trigger other systems such as HR, CRM, ERP or workflow.

### Features

- Filter emails based on size; content in subject, body or header; sender or recipient; attachment type; time of day
- Actions to allow, override spam filter, redirect, copy, delete
- Alert actions for admin, sender, recipient
- Combination conditions or events
- Combination action
- Custom triggers
- Boolean operator – and, or, is, is not
- Account (multiple domain), domain and user-based rules
- Inbound, outbound or both
- Edit and order rules
- Hidden rules
- Suppressed (descriptor) rules
- Total visibility and real-time control of service via web control panel
- Full logging of all messages in real-time
- Rapid search and audit
- Real-time graphic reporting on volume, source, target, type

### Custom Rules:

Select conditions for your rule ...	Select actions for your rule ...
<input checked="" type="checkbox"/> Email is bigger than a certain size <input type="checkbox"/> Subject contains certain words <input checked="" type="checkbox"/> Body contains certain words <input type="checkbox"/> Email is from ... <input type="checkbox"/> Email is to ... <input checked="" type="checkbox"/> Email has certain attachment types <input type="checkbox"/> Email header contains ... <input type="checkbox"/> The time is ...	<input type="radio"/> Allow <input type="radio"/> Allow (override spam filter) <input type="radio"/> Delete (silently) <input type="radio"/> Redirect to ... <input type="radio"/> Copy to ... <input checked="" type="radio"/> Quarantine <input checked="" type="checkbox"/> Alert administrator <input type="checkbox"/> Alert sender <input checked="" type="checkbox"/> Alert recipient
<b>Rule description</b> If email is bigger than 1024 K or message contains holiday, photos, snaps and has attachment(s) jpg quarantine email and alert administrator, recipient.	
Enter a name for your rule ... <input type="text" value="Stop holiday photos"/>	

Name	Hidden	Suppress content	Inbound	Outbound	Description	Options
Stop Extension (various)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	If email has attachment(s) *.pdf, *.acm, *.asp, *.avb, *.bat, *.bin, *.cls: quarantine email and alert administrator.	Up Down Edit Delete
Big File Delay	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	If email is bigger than 2048 K: quarantine email and alert recipient.	Up Down Edit Delete
Allow Gail's Yahoo	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	If email is from <*@Yahoo.com>, and is addressed to <Gail@Democo.com>: allow email through.	Up Down Edit Delete
Dump Yahoo	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	If email is from <*@Yahoo.com>: delete email silently.	Up Down Edit Delete
Catch JPG attachments	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	If email is bigger than 2048 K, or has attachment(s) *.jpg: quarantine email.	Up Down Edit Delete
SMS rule	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	If email is addressed to <sms@regentsoldiers.com>: copy email to <bencole@orange.net>.	Up Down Edit Delete
Trap Rob	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	If email is from <rob.fvz:106@bopenworld.com>: quarantine email.	Up Down Edit Delete
Block Executibles	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	If email has attachment(s) *.pdf, *.acm, *.asp, *.avb, *.bat, *.bin, *.cls: quarantine email and alert administrator, recipient.	Up Down Edit Delete

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